

IBM TRIRIGA Anywhere
Version 10.4.0

Release Notes



Note

Before using this information and the product it supports, read the information in "Notices" on page 7.

This edition applies to version 10, release 4, modification 0 of IBM® TRIRIGA® Anywhere and to all subsequent releases and modifications until otherwise indicated in new editions.

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Release Notes

Welcome to the September 2014 release of IBM® TRIRIGA® Anywhere 10.4.0. This document describes the known limitations and provides information that you can use to find more information or get support.

The known limitations in this document are relevant as of the release date - **September 12, 2014**. Known problems are documented in individual technotes in the IBM Support knowledge base as they arise. When product issues are discovered and resolved, the Support team updates the knowledge base. By searching the knowledge base, you can find workarounds or solutions to problems.

Use the following link to search the Support knowledge base for the up-to-date technotes: [Technotes documenting product issues](#). If no information is available, the searches return no results.

Prerequisites

Ensure that IBM TRIRIGA Application Platform 3.4.1 is installed before you install IBM TRIRIGA Anywhere.

Known Limitations

Session idle beyond the timeout setting

Issue: If you log in to the IBM TRIRIGA Anywhere Work Task Management application and then leave the app session idle beyond the session timeout value that is set in the Worklight console's application server, the following error message is displayed: The user name and password combination that you entered is not valid.

Workaround: Close the application, or clear the cache, or do both, to log back in to the application. The error message will be corrected in the next release. (TRI-144463)

Work task comments

Issue: When you add comments, only 22 characters are displayed before the text shifts to the left and is not visible.

Workaround: Select the comment in the list to view the complete comment details. (Tri-128801)

Back button on search results

Issue: If you press the back button of a device while you are viewing a query list screen (such as Assigned Work, Preventive Work, or Corrective Work), the following message is displayed: "Do you want to close the app?".

Workaround: Press **No** and continue working from the list screen. (Tri-137143)

Downloading work task procedures

Issue: Tapping "Download Current Work List" does not download procedure steps for all work tasks for use in disconnected mode.

Workaround: To access a specific procedure step in disconnected mode, you must navigate to the procedure steps while you are still in connected mode as follows:

1. Find the work task with procedure steps you want to use in disconnected mode.
2. Tap on the work task.
3. Tap on the procedure.

These steps must be done for each set of procedure steps you want to view in disconnected mode. (Tri-145966)

Downloading attachments by using Download Current Work List

Issue: Downloading work tasks by using the **Download Current Work List** option does not download the attachments.

Workaround: To download attachments, navigate to the work task attachments and download them individually. (Tri-145719)

Downloading attachments from a work task

Issue: When you attempt to download an attachment from a work task, the following message might be displayed: "Attachment could not be downloaded. Try again later."

Workaround: Tap OK and then tap the attachment again to open the attachment. (Tri-145811)

Offline picture and comment

Issue: When you work in offline mode, there is an issue when you attempt to add an attachment and comment to a work task at the same time. When the device is back online, you see the following error message: "Property wdrsdescribedBy is not defined."

Workaround: If you sync again, the error disappears. The attachment is uploaded, but the comment is not uploaded. The best practice is to add the attachments and comments separately. (Tri-145376)

Navigating back to work list from child list

Issue: On an iOS device, if you open a .doc file attachment in a work task and then go back to the work task list, the application hangs.

Workaround: You must close and reopen the application. (Tri-145128)

PM and AM not used for some languages

Issue: For Polish, German, and French, PM and AM show in the date time fields, even though those time abbreviations are not used for those languages.

Workaround: Use it as is, ignoring the PM and AM abbreviations. (Tri-144662)

Additional WAR file deployment steps to support attachments

Issue: When you install the Anywhere project war into a TOMCAT 7.0 server, the WAR file that is deployed and running on the server loses its web.xml information that is related to the proxy servlet added by Anywhere.

WorkAround: After the Anywhere project WAR is deployed to the TOMCAT container, manually update the web.xml in the deployed WAR with the web.xml from the original Anywhere project WAR file. This addresses the loss of information in the web.xml file. Restart the TOMCAT server. (Tri-144625)

Issue: The attachment servlet is not included in the WAR file that is generated by install-anywhere-platform and build-and-deploy-all-native processes.

Workaround: If you are using the Eclipse environment and you want to deploy the project console WAR file that supports attachments from TRIRIGA Anywhere, you must build the WAR file using the Ant task 'build-war' and then copy the WAR file into the Eclipse JETTY applications folder (which deploys the WAR file). (Tri-143440)

Building Android as worklight.envsToDeploy= on Mac OS X

Issue: The Android APK cannot be built on Mac OS X.

Workaround: Use Windows or another type of Linux server (such as Redhat or Suse). (Tri-145557)

After you switch to another server, you cannot log in

Issue: In the Eclipse environment, you have deployed adapters and apps to the embedded Worklight Server. If you then change the build.properties file to point to another TRIRIGA server and redeploy the adapter, you cannot log in.

Workaround: Manually clean and rebuild the Anywhere project from inside Eclipse and restart the embedded Worklight Server. Redeploy the apps and adapter.

IBM TRIRIGA Anywhere 10.4.0 Support Matrix

The *IBM TRIRIGA Anywhere Supported Versions* lists information that is related to IBM TRIRIGA Anywhere's supported products and platform. The *IBM TRIRIGA Application Platform Compatibility Matrix* lists supported operating systems, databases, and related details for and about the IBM TRIRIGA Application Platform and relays information about end-of-life plans for such software. The *IBM TRIRIGA Anywhere Supported Versions* and the *IBM TRIRIGA Application Platform Compatibility Matrix* might change over time. The *IBM TRIRIGA Anywhere Supported Versions* and the *IBM TRIRIGA Application Platform Compatibility Matrix* can be found on the IBM TRIRIGA wiki at <https://www.ibm.com/developerworks/community/wikis/home?lang=en#/wiki/IBM+TRIRIGA1/page/Support+Matrix>.

Related Documentation

You can find the documentation for this release in the IBM TRIRIGA Anywhere 10.4.0 Knowledge Center:
www.ibm.com/support/knowledgecenter/SSVNWU_10.4.0/com.ibm.si.tra.doc_10.4.0/welcome.html.

For troubleshooting topics, see:

http://www.ibm.com/support/knowledgecenter/SSVNWU_10.4.0/com.ibm.si.tra.doc_10.4.0/tshoot/t_ctr_tshoot_support.html

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